

Resurfacing Warranty:

- The average surface lasts four years. Depending on usage, weather and maintenance procedures a surface can last fewer than four years or longer than four years. Signs of wear can start to occur after a few months use. The surface does not go from being perfect to needing to be resurfaced over night. There is gradual wear.
- If more than the normal wear occurs we will prorate the warranty based on when we are notified in writing or by email. The prorating system works by year and is calculated at 25% per year. So if, for example, during the second year you notify us of a concern and the wear exceeds normal wear for two years we will resurface the court at 50% of the cost of normal court resurfacing pricing.
- The warranty is by color. If one color is wearing fine and another color is wearing more quickly we will apply the warranty to the color in question. We will not resurface parts of a color but will always resurface the entire color.
- Aggregate aesthetics are not warranted. Our goal is to have a non-skid surface and aesthetics are a secondary concern. We broadcast the aggregate by hand and it is possible and likely that an exactly evenly distributed aggregate will not occur.
- Fading is not warranted. Fading can occur at almost any time for many known and unknown reasons. Some, though not all known reasons are covering a surface with a tarp which can trap moisture, having heaters too close to the aluminum deck and/or not having the deck shielded from the direct heat, leaving leaves or debris on a court for any great duration so that moisture can be trapped under the leaf or debris.
- Uniform fading will occur after exposure to the summer sun.
- We use a “flood coat” style application for our aggregate. This means that we apply a single layer of thick paint. We then broadcast the aggregate into the chip. The aggregate has a brownish hue to it when first applied and this hue wears to a black finish over time. The dark (both brown and black) aggregate in a light color paint such as green can look distinctly different than the same aggregate in a dark color paint such as blue or brown. This is a normal condition.
- When you decide to change colors (typically from green to blue) it is normal and expected that the old green color will wear through the blue and that you will notice this. After two or three resurfacing cycles this typically will stop happening.
- When repairing chipped spots without resurfacing the court it is not possible to match the color or the chip distribution. Our goal is to get paint to stick to the aluminum, get the chipped spot as level with the existing surface as possible, and to have the spot be non-skid.